



USED TIRES WARRANTY POLICY

Effective Date: July 5, 2026 | eastcordtires.ca | 365-822-5553

1 Month Exchange Warranty

Original Receipt Required

Inspection Required

1. Warranty Coverage

Eastcord Tires provides a 1-month exchange warranty on eligible used tires purchased from Eastcord Tires. This warranty is provided to give customers confidence that the used tire has been inspected and is ready for use at the time of sale.

Coverage starts from the date shown on the original receipt and applies only to the tire(s) listed on that receipt.

2. What Is Covered

- Air leakage caused by a tire-related defect.
- Internal tire issue not visible at the time of sale.
- Sidewall or tread issue confirmed by Eastcord Tires inspection.
- Tire condition issue that affects safe use and was not caused after purchase.

3. Exchange Warranty

This is an exchange warranty only. If a covered issue is found during the warranty period, Eastcord Tires will inspect the tire and provide a suitable replacement tire based on the inspection result.

No cash refund is provided under this warranty.

4. What Is Not Covered

- Punctures from nails, screws, glass, metal, or road debris.
- Curb impact, pothole impact, accident, road hazard damage, or vandalism.
- Improper installation by another shop or installer.
- Driving with low air pressure or on a flat tire.
- Overloading the vehicle.
- Misalignment, suspension issues, rim damage, or uneven wear caused by the vehicle.
- Tire misuse, racing, burnouts, off-road abuse, or intentional damage.
- Cosmetic appearance only, if the tire is still safe and usable.
- Towing, downtime, loss of use, loss of income, service call fees, balancing, alignment, or other indirect costs.

5. Inspection Required

- All warranty claims must be inspected and approved by Eastcord Tires.
- Original receipt or proof of purchase is required.
- The tire being claimed must be brought in or made available for inspection.
- Vehicle/tire details may be requested during the claim process.
- Eastcord Tires will make the final decision after inspection.

6. Warranty Period

Warranty period: 1 month from the date of purchase. Claims made after the warranty period will not be covered.

7. Important Notes

Used tires are sold based on available condition, size, brand, tread depth, and inspection result at the time of sale. The warranty applies only to the tire purchased from Eastcord Tires and does not cover any other vehicle-related costs.

Eastcord Tires reserves the right to update this policy for future purchases. The warranty terms in effect on the date of purchase apply.

Warranty Questions

Phone: 365-822-5553 | Website: eastcordtires.ca | Business: Eastcord Tires

Note: This document is a business policy template for Eastcord Tires and should be reviewed for legal compliance before publishing if needed.